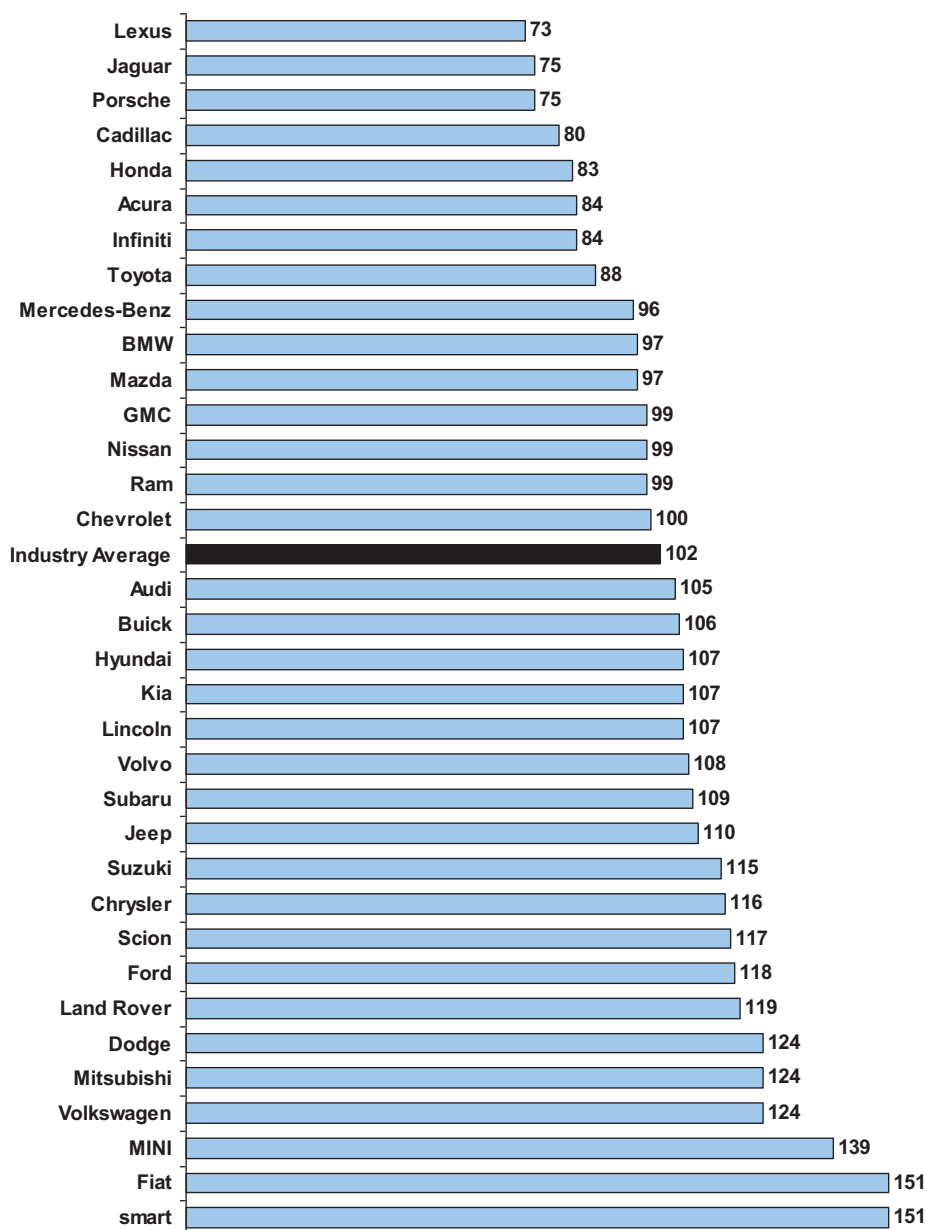


# J.D. Power and Associates 2012 U.S. Initial Quality Study<sup>SM</sup> (IQS)

## 2012 Nameplate IQS Ranking

Problems per 100 (PP100) Vehicles



Source: J.D. Power and Associates 2012 U.S. Initial Quality Study<sup>SM</sup>

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# J.D. Power and Associates 2012 U.S. Initial Quality Study<sup>SM</sup> (IQS)

## Top Three Models per Segment Car Segments

<b>Sub-Compact Car</b>	<b>Midsize Premium Car</b>
<b>Highest Ranked: Toyota Yaris</b> Honda Fit Mazda MAZDA2	<b>Highest Ranked: Infiniti M-Series</b> Lincoln MKS Mercedes-Benz E-Class Sedan/Wagon
<b>Compact Car</b>	<b>Midsize Sporty Car*</b>
<b>Highest Ranked: Toyota Corolla</b> Toyota Prius Honda Civic	<b>Highest Ranked: Ford Mustang</b> Dodge Challenger
<b>Compact Sporty Car</b>	<b>Large Premium Car</b>
<b>Highest Ranked: Mazda MX-5 Miata</b> Volkswagen Eos Scion tC	<b>Highest Ranked: Lexus LS</b> Mercedes-Benz S-Class Porsche Panamera
<b>Compact Premium Sporty Car*</b>	<b>Midsize Car</b>
<b>Highest Ranked: Volvo C70</b> Mercedes-Benz E-Class Cabriolet/Coupe	<b>Highest Ranked: Chevrolet Malibu</b> Ford Fusion (tie) Honda Accord (tie)
<b>Entry Premium Car</b>	<b>Large Car</b>
<b>Highest Ranked: Lexus ES 350</b> Acura TL Lincoln MKZ	<b>Highest Ranked: Ford Taurus</b> Toyota Avalon Chrysler 300 Series
	<b>Premium Sporty*</b>
	<b>Highest Ranked: Porsche 911</b> BMW 6 Series

**For more detailed findings on new-vehicle quality performance,  
visit [www.jdpower.com/quality](http://www.jdpower.com/quality)**

*\*No other model in this segment performs above the segment average.*

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# J.D. Power and Associates 2012 U.S. Initial Quality Study<sup>SM</sup> (IQS)

## Top Three Models per Segment *Truck/Multi-Activity Vehicle (MAV) Segments*

<b>Compact Crossover/SUV</b>	<b>Midsize Premium Crossover/SUV</b>
<b>Highest Ranked: Honda CR-V</b> Toyota RAV4 Toyota FJ Cruiser	<b>Highest Ranked: Lexus RX</b> Infiniti FX-Series Cadillac SRX
<b>Compact MPV*</b>	<b>Large Premium Crossover/SUV</b>
<b>Highest Ranked: Kia Soul</b> Toyota Prius v	<b>Highest Ranked: Cadillac Escalade</b> Infiniti QX56 Land Rover Range Rover Sport
<b>Entry Premium Crossover/SUV</b>	<b>Large Pickup</b>
<b>Highest Ranked: Infiniti EX-Series</b> Acura RDX Mercedes-Benz GLK-Class	<b>Highest Ranked: GMC Sierra LD</b> Chevrolet Silverado HD Chevrolet Avalanche (tie) Nissan Titan (tie)
<b>Midsize Crossover/SUV</b>	<b>Midsize Pickup*</b>
<b>Highest Ranked: Buick Enclave</b> Honda Crosstour Honda Pilot (tie) Jeep Grand Cherokee (tie) Nissan Murano (tie) Toyota Highlander (tie)	<b>Highest Ranked: Nissan Frontier</b> Honda Ridgeline
<b>Large Crossover/SUV</b>	<b>Minivan</b>
<b>Highest Ranked: Ford Expedition</b> GMC Yukon Chevrolet Tahoe	<b>Highest Ranked: Nissan Quest</b> Honda Odyssey Toyota Sienna

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*\*No other model in this segment performs above the segment average.*

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