

## Annex G: Authority Helpdesks and Information Tools

This selection of web addresses from helpdesks and information sources is intended to identify additional help when this guideline does not provide the answer. Inclusion of a source in this list does not mean that the TF REACH or Automotive Industry agrees to all of the content and its interpretation of REACH and CLP may differ from that of the Automotive Industry.

The "European Chemicals Agency" ECHA found at: [http://echa.europa.eu/home\\_en.asp](http://echa.europa.eu/home_en.asp)

### Content:

- **About REACH:** This section provides you with an overview of the Regulation. It lets you get started with REACH processes, chemicals covered, methods and tools used and parties involved (Actors under REACH). [http://guidance.echa.europa.eu/about\\_reach\\_en.htm](http://guidance.echa.europa.eu/about_reach_en.htm)
- **Navigator:** The Navigator is an interactive tool that provides answers to questions companies may have on their substances and what they need to do and their role under REACH. [http://guidance.echa.europa.eu/navigator\\_en.htm](http://guidance.echa.europa.eu/navigator_en.htm)
- **Guidance:** REACH and CLP guidance documents provide supplementary information to the legal text. They cover all technical aspects of REACH. These documents have been produced with the assistance and endorsement of the Member States authorities, the EC and industry. Therefore, companies should use the guidance documents as the primary source of information when they need advice on how to fulfil their REACH duties. It is important to mention that the guidance documents are not legally binding. [http://guidance.echa.europa.eu/guidance\\_en.htm](http://guidance.echa.europa.eu/guidance_en.htm)
- **Software tools for REACH:** To assist with chemical data management and registration submission under REACH, two software tools are available: REACH-IT and IUCLID5.
  - [http://echa.europa.eu/reachit\\_en.asp](http://echa.europa.eu/reachit_en.asp)
  - <http://iuclid.echa.europa.eu/>
- **Frequently Asked Questions (FAQs):** If you have a question, the quickest way for you to get an answer may be the database of Frequently Asked Questions. [http://echa.europa.eu/help/help\\_faq\\_en.asp#QA](http://echa.europa.eu/help/help_faq_en.asp#QA)
- **ECHA term:** Multilingual REACH and CLP terminology database: Contains multilingual terminology used by and applicable to ECHA, namely from the REACH and CLP Regulations and ECHA Guidance documents. The ECHA term database is expected to be published in Mid of 2011.
- **CLP:** This document contains questions and answers (Q&A) on the CLP Regulation (Regulation (EC) No 1272/2008 on classification, labelling and packaging of substances and mixtures) [http://echa.europa.eu/doc/classification/questions\\_and\\_answers\\_clp\\_20090526.pdf](http://echa.europa.eu/doc/classification/questions_and_answers_clp_20090526.pdf)
- **Helpdesks:** The ECHA helpdesk assists companies with questions relating to their REACH & CLP obligations. Each Member State provides REACH helpdesk services to all interested parties in their country. These helpdesks are operating in a network that will harmonise the answers to ensure consistent support to companies across Europe. IUCLID helpdesk assists registered users of the software. [http://echa.europa.eu/help/nationalhelp\\_contact\\_en.asp](http://echa.europa.eu/help/nationalhelp_contact_en.asp)
- **Penalties:** This Milieu Ltd document, under contract to the European Commission, DG Environment reports on penalties applicable for infringement of the provisions of the REACH Regulation in the EU Member States. <http://ec.europa.eu/environment/chemicals/reach/pdf/report%20REACH%20penalties.pdf>

This selection will be updated as necessary as new reference material and guidelines become available.